



ANNEX IV – sub-processor overview

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Note to the sub-processor overview:

The following overview contains all sub-processor that could be used depending on the product or service.

* The Resell-Products (marked with "***") must be ordered separately via the Marketplace.

Company	Type	applies to the products	Comment	Address
STP Informationstechnologie GmbH	service provider	all products	STP One Academy, potential service and support for all products	Brauerstraße 12 76135 Karlsruhe Germany
STP Solution GmbH	service provider	all products	Implementation of data migration	Brauerstraße 12 76135 Karlsruhe Germany
STP Business Information GmbH	service provider		optional support option for service or development	Brauerstraße 12 76135 Karlsruhe Germany
STP Informationstechnologie Schweiz AG	service provider		optional support option for service or development	Bahnhofstrasse 7 9470 Buchs Switzerland
stp.one GmbH	service provider		optional support option for service or development	Oskar-Sembach-Ring 26 91207 Lauf a.d. Pegnitz Germany
Consiliari GmbH	service provider	Contract-Insights	2nd- & 3rd-Level-Support, Consulting	Brauerstraße 12 76135 Karlsruhe Germany

Zendesk Inc.	Technology	all products	support ticket system, Cloud-Server located within the EU.	989 Market St San Francisco, CA 94103 USA
Amazon Web Services EMEA SARL Branch office Germany	data center	advoware, GIS, InsO-Up, New Matter Intake, AI Smart Claims	STP Cloud, Amberlo Cloud	Marcel-Breuer-Str. 12 80807 Munich Germany
Microsoft Azure	Technology	Contract-Insights	LLM	Takeda Ireland Ltd (Grange Castle), New Nangor Road, Grange, Dublin 22, Co Dublin (Ireland)
be next GmbH	Technology	beA remote signature for Advoware*, beA remote signature for beA DESK*, beA remote signature for Winmacs*	OEM-Partner for remote signatur	Kirchheimer Str. 27 70619 Stuttgart Germany
Speech Processing Solutions GmbH	Technology	Philips Speechlive* Dragon Anywhere*	Philips Speechlive / Dragon Anywhere Marketplace / Resell-Product	Gutheil-Schoder-Gasse 8-12 A-1100 Wien Austria
METHODIGY GmbH	Technology	MAIK*	MAIK Marketplace / Resell-Product	Richard-Hirschmann-Straße 5 73728 Esslingen a.N. Germany
comcrypto GmbH	Technology	kanzleiSECUREMAIL*	kanzleiSECUREMAIL Marketplace / Resell-Product	Brückenstraße 4 09111 Chemnitz Germany
Titans Nv	service provider	Knowliah Cloud	Knowliah Cloud	Pieter van Reysschootlaan 6,9051Gen
Datacenters United	data center	Knowliah	Knowliah Cloud	Poortakkerstraat 33, 9051 Ghent
Logz.io (Logz.io UK Limited)	Technology	Amberlo	Logs for application performance/troubleshooting. Data processing in Germany.	6.12 Central House 1 Ballards Lane London, N3 1LQ
PayPal (PayPal (Europe) S.à r.l. et Cie, S.C.A.)	Payment	Amberlo	Payment processing for Amberlo customers	22-24 Boulevard Royal L-2449 Luxembourg
Anthropic PBC	LLM-Provider	Contract-Insights	Data center regions within the European Union (via AWS Bedrock)	500 Howard Street, San Francisco, CA 94105, USA

Google Germany GmbH	LLM-Provider	Contract-Insights	Provision of the Gemini models; data center regions within the European Union (via Google Cloud / Vertex AI)	ABC-Straße 19, 20354 Hamburg, Deutschland
Microsoft Deutschland GmbH	LLM-Provider	Contract-Insights	Provision of the OpenAI LLM models; data center regions within the European Union (via Microsoft Azure OpenAI Service)	Walter-Gropius-Straße 5, 80807 München, Deutschland
Mistral AI SAS	LLM-Provider	Contract-Insights	Provision of the Mistral LLM models; data center regions within the European Union	15 Rue des Halles, 75001 Paris, Frankreich