



ANNEX IV – sub-processor overview

date: 6. Oct. 25

Note to the sub-processor overview:

The following overview contains all sub-processor that could be used depending on the product or service.

* The Resell-Products (marked with "**") must be ordered separately via the Marketplace.

| Company | Type | applies to the products | Comment | Address |
|--|------------------|-------------------------|---|---|
| STP Informationstechnologie GmbH | service provider | all products | STP One Academy, potential service and support for all products | Brauerstraße 12 76135 Karlsruhe Germany |
| STP Solution GmbH | service provider | all products | Implementation of data migration | Brauerstraße 12 76135 Karlsruhe Germany |
| STP Business Information GmbH | service provider | | optional support option for service or development | Brauerstraße 12 76135 Karlsruhe Germany |
| STP Informationstechnologie Schweiz AG | service provider | | optional support option for service or development | Bahnhofstrasse 7 9470 Buchs Switzerland |
| stp.one GmbH | service provider | | optional support option for service or development | Oskar-Sembach-Ring 26 91207 Lauf a.d. Pegnitz Germany |
| Consiliari GmbH | service provider | Contract-Insights | 2nd- & 3rd-Level-Support, Consulting | Brauerstraße 12 76135 Karlsruhe Germany |

| | | | | |
|--|------------------|---|--|---|
| Zendesk Inc. | Technology | all products | support ticket system, Cloud-Server located within the EU. | 989 Market St San Francisco, CA 94103 USA |
| Amazon Web Services EMEA SARL Branch office Germany | data center | advoware, GIS, InsO-Up, New Matter Intake, AI Smart Claims | STP Cloud, Amberlo Cloud | Marcel-Breuer-Str. 12 80807 Munich Germany |
| Microsoft Azure | Technology | Contract-Insights | LLM | Takeda Ireland Ltd (Grange Castle), New Nangor Road, Grange, Dublin 22, Co Dublin (Ireland) |
| be next GmbH | Technology | beA remote signature for Advoware*, beA remote signature for beA DESK*, beA remote signature for Winmacs* | OEM-Partner for remote signatur | Kirchheimer Str. 27 70619 Stuttgart Germany |
| Speech Processing Solutions GmbH | Technology | Philips Speechlive* Dragon Anywhere* | Philips Speechlive / Dragon Anywhere Marketplace / Resell-Product | Gutheil-Schoder-Gasse 8-12 A-1100 Wien Austria |
| METHODIGY GmbH | Technology | MAIK* | MAIK Marketplace / Resell-Product | Richard-Hirschmann-Straße 5 73728 Esslingen a.N. Germany |
| comcrypto GmbH | Technology | kanzleiSECUREMAIL* | kanzleiSECUREMAIL Marketplace / Resell-Product | Brückenstraße 4 09111 Chemnitz Germany |
| Titans Nv | service provider | Knowliah Cloud | Knowliah Cloud | Pieter van Reysschootlaan 6,9051Gen |
| Datacenters United | data center | Knowliah | Knowliah Cloud | Poortakkerstraat 33, 9051 Ghent |
| Logz.io (Logz.io UK Limited) | Technology | Amberlo | Logs for application performance/troubleshooting. Data processing in Germany. | 6.12 Central House 1 Ballards Lane London, N3 1LQ |
| PayPal (PayPal (Europe) S.à r.l. et Cie, S.C.A.) | Payment | Amberlo | Payment processing for Amberlo customers | 22-24 Boulevard Royal L-2449 Luxembourg |